



सामाजिक सुरक्षा संगठन
Social Security Organisation

कोयला खान भविष्य निधि संगठन
COAL MINES PROVIDENT FUND ORGANISATION
(भारत सरकार कोयला मंत्रालय का एक सांविधिक निकाय)
(A Statutory Organization under Ministry of Coal, Government of India)

आयुक्त का कार्यालय
OFFICE OF THE COMMISSIONER

पुलिस लाईन/POLICE LINE,
धनबाद/DHANBAD
पिन /PIN-826014
(झारखण्ड)/(JHARKHAND)
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CMPFO-27.0011.0/19/2024-General /13

Dated : 07 July, 2026

OFFICE NOTE

With reference to your Office Note No. CMPFO-33012/4/2026-RTI CMPFO-33012/4/2026-RTI/105 dated 02/07/2026 information related to G S Section is furnished as under :

2.1.6 (a) : Tender Notice for engagement of Service Provider for supplying of manpower is enclosed.

(b): In the year 2025 on 25th March, contract for engagement of Service Provider for hiring of Manpower in CMPFO was awarded against bid No. GEM/2024/B/5732906 dated 20.12.2024. Details of the bid awarded is enclosed herewith with note for reference.

4.5.4 : Details of contracts for the year 2025-2026 is already enclosed above against Srl. No. 2.1.6

(NAFIS ALAM)
Assistant Director (GS)

Enclosures: As above

To
Assistant Commissioner
CPIO
CMPF Headquarters, Dhanbad

Se. Dhuraj
Raj
7-7-26

91
8/7/26

196

OFFICE OF THE COMMISSIONER, COAL MINES PROVIDENT FUND
ORGANISATION, POLICE LINE, HIRAPUR, DHANBAD (JHARKHAND)

Ph. 0326-2202114, e-mail : commissioner@cmpfo.gov.in

File No. CMPFO-27-0011.0/18/2023-General /125

Dated: 20 December, 2024

TENDER NOTICE

**Bid Document for Engagement of Service Provider/Agency/Contractor for supplying of
Manpower- Skilled & Unskilled Worker**

Contract Start Date : 01.02.2025

Contract End Date : 31.01.2027

The service provider will offer to the Buyer (**The Commissioner, Coal Mines Provident Fund Organisation, Hirapur, Dhanbad**) supplying of Manpower- Skilled & Unskilled worker for **02 years** for Coal Mines Provident Fund Organisation (CMPFO) on man days basis as per requirement of the Organisation. The total estimated quantity of man days is 83 (Eighty-Three Only) for an estimated cost of **Rs. 5.09 crore (Rupees Five Crore Nine Lakh Only) included Minimum rate of Skilled & Unskilled Work prescribed by Labour Department from time to time Plus minimum service charge of bidder (3.85%) and GST.**

The requirement of contract workers in the offices of CMPFO is as under:

Sl. No.	Name of Offices	Number of workers at present required
01.	CMPF Office of the Commissioner, Dhanbad	Electrician (Skilled) – 07 LMV Driver (Skilled) – 03 Cook (Skilled) - 01 Plumber (skilled) -01 Carpenter (skilled) – 01 Mason (skilled)-01 Unskilled Workers- 41
	Regional Office, Dhanbad-I	Unskilled worker - 05
	Regional Office, Dhanbad-II	Unskilled worker - 05
02.	Regional Office, CMPFO, Deoghar	Unskilled worker - 03
03.	Regional Office, CMPFO, Kolkata	Unskilled worker - 02
04.	Regional Office, CMPFO, Ranchi-II	Unskilled worker - 08
05.	Regional Office, CMPFO, Margherita	Unskilled worker - 01
06.	Regional Office, CMPFO, Delhi	Unskilled worker- 03
07.	Ministry of Coal, New Delhi	Unskilled worker - 01
Total No. of Workers		83

Qualification of Category of Service

Sl. No.	Category of Service	Qualification	Experience
1.	Electrician (Skilled)	10 th /ITI pass or equivalent	3 to 7 years
2.	LMV driver (Skilled)	Secondary with valid Driving Licence	3 to 7 years
3.	Plumber (Skilled)	ITI pass or equivalent	3 to 7 years
4.	Carpenter (Skilled)	10 th pass	3 to 7 years
5.	Mason (Skilled)	10 th pass	3 to 7 years
6.	Cook (Skilled)	Under matriculate	3 to 7 years
7.	Sweeper/Cleaning Staff (Unskilled)	Not required	0-3 years

Objectives

Hiring/Supplying of manpower (Skilled & Unskilled Workers) is required in Coal Mines Provident Fund Organisation to be utilized to carry out electrical, plumbing, driving of LMV, carpenter, mason and cooking work by skilled workers in Dhanbad only and various multi official work by unskilled workers in the offices of CMPFO located in Dhanbad (Jharkhand), Deoghar (Jharkhand), Ranchi (Jharkhand), Kolkata (WB), Margherita (Assam) and Delhi.

194

Pre-Qualification Criteria		
Sl. No.	Condition	Documentary Evidence (Self attested)
1.	The bidder should be a Company registered under Indian Companies Act, 2013 or a Sole Proprietor/Partnership Firm registered under Indian Partnership Act, 1932 or Limited Liability Partnership under Limited Liability Partnership Firm Act 2008 (Legal Entity)	Copy of latest Certificate of Registration/Incorporation
2.	The Bidder should have minimum average annual turnover of related services during the last three years, ending 31 st March of the previous financial year, should be at least 30% (Thirty percent) of the estimated cost	Copy of the audited Balance Sheet and Profit & Loss Statement of the company/firm/partnership (legal entity) and Certificate from the Chartered Accountant clearly stating the turnover.
3.	The bidder should have positive net worth of 03 last financial years	Certificate from the Chartered Accountant stating the net worth.
4.	1. The bidder must have at least three years' experience (ending month of March prior to the bid opening) of providing similar type of services to Central/State Govt/PSUs/Nationalized Banks/Reputed Organizations. Services rendered with list of such Central/State/PSUs/Nationalized Banks with during of service shall be furnished 2. The bidder must have successfully executed/completed similar services over the last three years i.e. the current financial year and the last three financial years:- a) Three similar completed works costing not less than the amount equal to 40% of Estimated Cost OR b) Two similar completed works costing not less than the amount equal to 50% of Estimated Cost OR	Certified Copy of Work Order/Work Completion Certificate along with value/amount signed by a Competent Authority Or client for the work executed.

	c) One similar completed work costing not less than the amount equal to 80% of Estimated Cost.	
5.	The Bidder should have valid income Tax returns for the last three assessment years and the Bidder (not individual) should have a PAN Card and GST Registration.	CA certified copy of Income Tax returns for the last three assessment years.
6.	Bidder (not individual) should have a PAN Card and GST Registration	Copy of PAN card & Copy of GST registration number of the legal entity.
7.	The Bidder should not have been Black listed or debarred by any Central Govt./State Govt/PSU/Autonomous Bodies in India, due to poor performance, at the time of submission of the bid	Undertaking/Declaration by the Bidder as per format given in the bid document Annexure-II
8.	The Bidder must have capabilities to provide sufficient Skilled & Unskilled Worker (100-120 nos. at one time may be required at instances).	Labour licence of concerned state
9.	The registered office or one of the branch office of manpower service provider should be located in Jharkhand and no affidavit stating establishment of a registered office in Jharkhand after work is allotted in lieu of registered office in Jharkhand will be considered for suitability for selection.	GST Certificate/Labour Certificate
10.	Bank Account Details	Copy of Cheque/Pass Book
11.	Authority to seek references from the bidder's bankers	Undertaking on letter head
12.	Information regarding any litigation, current or during the last five years, in which the bidder is involved, the parties concerned, and disputed amount	Detailed note on letter head
13.	Evidence of adequacy of working capital for this contract (access to line(s) of credit and availability of other financial resources)	Bank Solvency Certificate
14.	No consortium/sub-contracting shall be allowed for bidding	Undertaking

192

LANGUAGE OF THE BID

The Bid prepared by the bidder as well as all correspondences and documents relating to the Bid shall be in English language only. If the supporting documents are in a language other than English, the notarized translated English version of the documents should also be enclosed. Bid received without such translation copy will be rejected.

AVAILABILITY OF BID DOCUMENT

The bid documents will be available on GeM Portal. Govt of India at <https://gem.gov.in>

AMENDMENT OF BID DOCUMENT

This bid document and all corrigendum's addendum shall be the part of the agreement of this contract.

AUTHORISATION OF THE BIDDER

The Bid shall be signed by the bidder or by the person who is duly authorised for the same by the bidder.

SUBMISSION OF BID

- a) Every page of the terms and conditions of the bid document should be signed, in token of having accepted the bid conditions, failing which the bid will be rejected summarily.
- b) e-Bid should be uploaded in two parts:
 - i. Part I will cover technical bid and
 - ii. Part II will cover financial bid
- c) A bid once submitted shall not be permitted to be altered or amended.

EARNEST MONEY DEPOSIT

- a. The bidder shall furnish, as part of its Bid, an EMD an amount of Rs. 15,09,000/- (Rupees Fifteen Crore Nine Lakh Only @ 3% of estimated bid value in the form of Fixed Deposit Receipt/Demand Draft/Bankers Cheque from a commercial bank or payment online in an acceptable form in **CMPF Account No. III, A/c No.- 10976586975, IFSC-SBIN0000066** in favour of the **Commissioner, Coal Mines Provident Fund Organisation, Dhanbad**. The scanned copy of instrument of EMD must be enclosed along with the Bid and Original instrument must be submitted in the **Office of the Commissioner, Coal Mines Provident Fund Organisation, Dhanbad** before opening of Technical Bid. Bid without Earnest Money in the prescribed form, will not be accepted.
- b. Any firm/startup registered with NSIC/MSME is exempted from submission of EMD, as per Rule 170 of GFR i.e. "Micro and Small Enterprises (MSEs) as defined in MSE Procurement Policy issued by Department of Micro, Small and Medium Enterprises (MSME) or are registered with the Central Purchase Organization or the concerned Ministry or Department". Submission of documentary proof in this regard is mandatory at the time of depositing EMD as per bid schedule, besides uploading with the bid, as per GFR. Bids without EMD/proof of registration with NSIC/MSME shall be rejected out-rightly.

- 191
- c. Any Bid not submitted in accordance with above shall be treated as non-responsive and shall be rejected.
 - d. Unsuccessful Bidder's EMD will be returned within 30 days after award of the bid.
 - e. No interest will be paid on the Earnest Money Deposit.
 - f. The successful Bidder's Bid EMD will be refunded once the successful Bidder deposits the Performance Security Deposit.
 - g. The EMD may be forfeited: If Bidder (i) withdraws its Bid during the period of Bid validity specified by the Bidder on the bid form. or (ii) modifies its Bid price during the period of Bid validity specified by the Bidder on the form. (iii) In case of a successful Bidder, if the Bidder fails to sign the Agreement.

VALIDITY

The validity of Bid should be 180 days. Escalation in the rates will not be entertained under any circumstances.

FINANCIAL BID

- i. The financial bid should be quoted on GeM including applicable GST and service charges.
- ii. It is mandatory for the bidders to quote the rates of all the skilled & unskilled workers of the bid on man days basis. If a bidder quotes Nil/Zero charges or does not quote for all the skilled & unskilled workers of the bid, the bid shall be treated as unresponsive and will not be considered.
- iii. Price bid should not contain commercial conditions. Variation in the commercial terms and conditions of the bid will not be accepted.
- iv. No workers should be quoted free of cost.

EVALUATION OF THE PRICE

- (a) **The evaluation shall be inclusive of applicable taxes & charges.**
- (b) The bidder who has quoted the lowest rate on overall basis including applicable taxes will be adjudged successful and his rate shall be treated as the L1 rate w.r.t. this bid.

AWARD OF CONTRACT

- 1) The organisation reserves the right of placing Work Order/Contract for all skilled & unskilled workers as per requirements at the approved lowest rates for the activities to be carried out in Coal Mines Provident Fund Organisation.

- 190
- 2) In case of more than one bidder quoting L1 rates, the bidder with highest average annual turnover will be given preference.

While placing work order/contract to successful bidder(s), decision of the department shall be final and binding.

- 4) The actual quantity of work will be provided by way of work order which may vary from estimated quantity upto 25% in normal circumstances and beyond in exceptional circumstances on same rates and terms & conditions with the approval of Competent Authority during currency of contract.

PERFORMANCE SECURITY DEPOSIT

- (a) On receipt of the Letter of Acceptance from the Department, the successful bidder shall submit a Performance Security Deposit (PSD) @ 5% of the accepted Bid Value within 03 (three) working days from the date of receipt of letter of acceptance in the form of a Demand Draft, Fixed Deposit Receipt, Bankers Cheque or Bank Guarantee from any of the Commercial Banks, in favour of **Commissioner, Coal Mines Provident Fund Organisation, Dhanbad** with a validity period of 60 days beyond the date of end of contract.
- (b) Security Deposit amount deposited will not earn any interest.
- (c) Upon complete fulfilment of contract by the successful bidder, to the satisfaction of the organisation, the performance security deposit furnished by the bidder will be released after recovery of dues, if any.
- (d) In case of any default on the part of successful bidder/non satisfactory performance, performance security shall be liable to be forfeited.

AGREEMENT

The successful bidder(s) shall execute a contract agreement as prescribed in law on the date of remittance of Security Deposit (i.e. within 03(three) working days from the date of receipt of letter of acceptance) on a Non-Judicial Stamp Paper of Rs. 100/- duly attested by 1st Class Magistrate or Oath Commissioner. Contractor shall pay for all stamps and legal expenses incidental thereto. In the event of failure to execute the agreement, within the time prescribed, the EMD amount remitted by the bidder will be forfeited besides cancellation of his rights. Contractor must inform the **Commissioner, Coal Mines Provident Fund Organisation, Dhanbad** of any change in his/her/their address, mobile/landline phone numbers and email IDs.

PAYMENT TERMS

- 1) No advance payment shall be made to the successful bidder for any work.
- 2) Efforts will be made for final payments within specified days from the date of submission of bills. The bills should be supported by duly verified and other supporting documents as prescribed by the organisation.

- 3) In case any skilled & unskilled worker is rejected by the Authorized representative of the organisation, the same shall be removed from the site immediately by the bidder at his own cost. No payment for such skilled & unskilled workers shall be made under any circumstances.
- 4) In case of theft, fire, riots, natural calamities etc., the successful contractor(s) shall bear its loss or damages of the property or lives as the case may be and the organisation shall not be liable to pay for such losses/damages etc.
- 5) In case at any stage, if it is found that extra payment has been made on any bill in the past, then the same shall be recovered from the current bills.
- 6) While making payment, Income Tax/GST shall be deducted at source from the bills as per the rules of the Income Tax Act and GST Act. In case any short deduction of TDS of the past is noticed at any time; the same will be deducted from the current bills/payments due.
- 7) The organisation will not be responsible for any loss or damage of any worker supplied due to any reason whatsoever.
- 8) It shall also be the responsibility of the contractor to submit the bills in triplicate along with the duty challans of skilled and unskilled worker/discontinuation of hired services, there-after no such claim for payment shall be entertained by the organisation. No bills will be accepted without copy of written work order supported with challans verified by officer/official of the organisation in any case.

PENALTY

1. In case the bidder(s) fails to comply with the order immediately even at a short notice, the department will be at liberty to have the work executed from other parties and the additional expenditure incurred, if any on this account shall be recovered from the defaulting bidder(s). Therefore, all liabilities (in full or part) arising out of non-compliance of the order after acceptance of the terms and conditions shall be of the bidder(s).
2. In case at any stage, if it is found that the work executed by the bidder(s) was not satisfactory/non-compliance of any other conditions, then penalty as decided by organisation and contract order of GeM will be imposed.
3. Decision of the organisation in (a) and (b) above shall be final and binding on the successful bidder.
4. In case at any stage, if it is found that the bidder has furnished any wrong information with malafide intention to succeed in the bid, suitable legal action, as deemed fit by the Organisation, shall be taken against the bidder.

188

TERMINATION OF CONTRACT

- (a) Upon successful completion of the entire contract, Security Deposit will be released.
- (b) The organisation also reserves the right to recover any dues from the bidder, which is found on later date, during audit/excess payment, after final settlement is made to them. The bidder is liable to pay such dues to the department immediately on demand, without raising any dispute/protest.
- (c) The organisation reserves the right to terminate the contract at any time on account of non-fulfilment of contract or any of the reasons.
- (d) In case of any material breach of default in the performance of any obligation under the contract, the department may terminate the contract.
- (e) During the currency of the period of rate contract, if the bidder wishes to terminate the contract or wants to leave the contract, he has to give at least one month's notice in advance failing which his Security Deposit will be forfeited and he will not be allowed to participate in next bidding in the organisation.

GENERAL TERMS & CONDITIONS

- 1) Conditional Bid in any form will not be accepted.
- 2) Conditions of this bid are subject to provisions of GFR, CVC, Procurement Manual & guidelines issued by Finance Ministry, GoI and other statutory financial guidelines issued by the Competent Authority from time to time.
- 3) The organisation reserves the right to relax or waive or amend or modify or revise any terms/conditions of the bid at any time.
- 4) The right of final acceptance of the bid is entirely vested with the Organisation and the organisation reserves the right to accept or reject any or all the bidders in part or in totality or to negotiate with any or all the bidders or to withdraw/cancel/modify this bid without assigning any reason whatsoever.
- 5) The successful bidder shall not offload either full or part of the work to other bidder.
- 6) If performance of the successful bidder is not upto the mark, the organisation reserves the right to re-allocate full/part order to other qualified bidders. Any additional cost incurred by the department due to such reallocation shall be borne by the original successful bidder.

187

- 7) Any notice regarding any problem, to the bidder shall be deemed to be sufficiently served, if given in writing at his usual or last known place of business or through email.
- 8) In the course of discussion and instruction, the department may disclose information of confidential and proprietary nature relating to its business model, subscribers, etc. to the bidder. Such information shall be considered confidential.
- 9) The successful contractor will be bound by time schedule for providing skilled & unskilled workers. Therefore, the successful contractor must have adequate and effective supervisory mechanism for providing uninterrupted supplies.
- 10) The bidder is required to deploy the skilled & unskilled workers as and when demanded by this office round the clock.
- 11) Service provider should provide the technical support or replace the skilled & unskilled worker immediately from the time of receiving of a complaint (either written or any mode or communication) of any default.
- 12) In case of service provider failing above, a standby arrangement should be provided by the bidder.
- 13) The contractor shall be fully responsible for the act/conduct of skilled & unskilled workers.
- 14) Not more than one bid shall be submitted by one contractor or agency having i.e. relationship. When one or more partner(s)/Director(s) are common then it will be termed a business relation. A breach of this condition will render the bids of both parties liable to rejection. A bidder shall not have conflict of interest with other bidders. Such conflict of interest can lead to anti-competitive practice to the detriment of Procuring Entity's interests. The bidder found to have a conflict of interest shall be disqualified. The bidder may be considered to have a conflict of interest with one or more parties in the bidding process, if:
 - (a) they have controlling partner(s) in common; or
 - (b) they receive or have received any direct or indirect subsidy/financial stake from any of them; or
 - (c) they have the same legal representative/agent for purposes of this bid; or
 - (d) they have relationship with each other, directly or through common third parties, that puts them in a position to have access to information about or influence on the bid or another bidder; or

196

(e) Bidder participates in more than one bid in this bidding process. Participation by a bidder in more than one bid will result in the disqualification of all bids in which the parties are involved. However, this does not limit the inclusion of the components/sub-assembly/assemblies from one bidding manufacturer in more than one bid.
OTHER TERMS AND CONDITIONS
a) The Bidder/Contractor should not be black listed by any of the authority of the state Government/Central Government/Govt. Department. b) Only online bids addressed to the Office of the Commissioner, Coal Mines Provident Fund Organisation, Hirapur, Dhanbad shall be entertained. The documents submitted through offline mode except asked or after opening of technical bid shall not be entertained. c) The Technical Bids will be opened ONLINE on GeM as per Schedule at the Office of the Commissioner, Coal Mines Provident Fund Organisation, Hirapur, Dhanbad in the presence of the Purchase Committee members and bidders or their authorized representatives who may wish to be present there. After approval and finalization of technical bid, the financial bid of the qualified bidders may be opened as per schedule with the approval of the Competent Authority. d) A certificate is to be submitted by the authorized signatory of the bidder that all Terms & conditions are acceptable to the bidder. Conditional bids shall not be accepted. e) Bidder(s) shall submit undertaking on Non-Judicial Stamp Paper of Rs. 100/- (Rupees One Hundred Only) declaring therein that the statements made by him/her/them and all the facts stated therein in connection with the Bid documents are true and correct to the best of his/her/their knowledge and nothing has/have been concealed therein and the bidder is not black listed/etc (As per Annexure-II). f) The Technical Bid must include the documents mentioned in pre-qualification criteria. All the documents mentioned in pre-qualification criteria must be uploaded on GeM. g) The bidder must be responsible for providing the skilled & unskilled worker at minimum stage specified under laws of various types of industries and must follow the guidelines & instructions of The Child Labour (Prohibition and Regulation) Act, 1986.

- 187
- h) The sealed envelope of EMD/NSIC/MSME must be submitted in the Office of the Commissioner, Coal Mines Provident Fund Organisation, Hirapur, Dhanbad and super scribed "EMD for Hiring of Skilled & Unskilled Workers for the Coal Mines Provident Fund Organisation". The sealed envelope should be deposited in the **Office of the Commissioner, Coal Mines Provident Fund Organisation, Hirapur, Dhanbad** on or before the opening of technical bid. Non-submission of NSIC/MSME Certificate/EMD in the physical form is liable the bid for rejection.
- i) The contractor shall ensure that the requisite quantity of skilled & unskilled workers to be asked by the organisation shall be strictly provided as mentioned in work order. Bills not supported with specific written work order shall not be entertained. The actual quantity of skilled & unskilled workers used shall be verified by designated officer of the organisation. No extra quantity/any change in specification/type of skilled & unskilled workers ordered shall be allowed without prior permission of **Commissioner, Coal Mines Provident Fund Organisation**, if the same is provided responsibility will lie with the bidder. No payment on account of extra quantity of skilled & unskilled workers will be paid to the Bidder.

IMPORTANT: ALL THE DOCUMENTS OF TECHNICAL BID AND FINANCIAL BID MUST BE UPLOADED ON-LINE ON GeM PORTAL.OFFLINE DOCUMENTS, EXCEPT REQUIRED AS PER TERMS AND CONDITIONS, WILL NOT BE HANDLED THROUGH THIS SYSTEM.

CONFIDENTIALITY

- i. Information relating to the examination, clarification, evaluation and recommendation for the short-listed Bidders shall not be disclosed to any person not officially concerned with the process. The department will treat all information submitted as part of proposal in confidence and will ensure that all who have access to such material treat it in confidence. The department will not divulge any such information unless it is ordered to do so by any Government Authority that has the power under law to require its disclosure.
- ii. Except upon mutual written agreement, or as may be required by law, no party shall in any way or in any form disclose the existence, discussions or negotiation leading to or any matter covered during bid process till the stage of execution of agreement.

FRAUD AND CORRUPT PRACTICE

1. The Bidders shall observe the highest standard of ethics during the Selection Process. Notwithstanding anything contained in this bid, the department shall reject a Proposal without being liable in any manner whatsoever to the Bidder, if it determines that the Bidder has engaged in corrupt practice, fraudulent practice, coercive practice (collectively the "Prohibited Practices") in the Selection Process.
2. In such an event the department shall:
 - * Forfeit and appropriate the Bid Security or Performance Security.
 - * Debar it from participation in any bid issued by the organisation during a period of 2 years from the date such Bidder, is found by the organisation to have engaged or indulged in such practice.
3. Corrupt Practice- It implies offering, giving, receiving, or soliciting, directly or indirectly of anything of value to influence the action of any person connected with the Selection Process. For avoidance of doubt, offering of employment to or employing or engaging in any manner whatsoever, directly or indirectly, any Official/Consultant of the department who is or has been associated in any manner, directly or indirectly with the Selection Process or has dealt with matters concerning the Agreement.
4. "Fraudulent Practice" means a misrepresentation or omission of facts or disclosure of incomplete facts, in order to influence the Selection Process;
5. "Coercive or property to influence any person's participation or action in the Selection Process; practice" means impairing or harming or threatening to impair or harm, directly or indirectly, any persons.
6. The Bidder is required to comply with terms of Integrity Pact as applicable.

FORCE MAJEURE

- (a) If at any time, during the continuance of this contract, the performance in whole or in part by either party or any obligations under this contract gets affected by an event which is beyond the reasonable control of a Party, is not foreseeable, is unavoidable and brought about by or at the instance of the Party claiming to be affected by such events and which has caused the non-performance or delay in performance, and which makes a Party's performance of its obligations hereunder impossible or so impractical as reasonably to be considered impossible in the circumstances shall be prevented or delayed by reason of war, or hostility acts of the public enemy, civil commotion, riots, civil disorder, sabotage, fires earthquake/storm/flood/pandemic or other extreme adverse weather conditions, explosions, strikes, power blackout due to grid collapse, lockouts, confiscation or any other action by Government Agencies, Administrative

Order, Court Order, Bankruptcy, espionage, cyber hacking, other industrial action, political unrest, civil unrest, or act of God (Hereinafter referred to as Force Majeure Events)

- (b) The affected Party shall provide to the other Party a notice of happenings, within 03 days from the date of occurrence thereof and in such event neither party shall by reason of such event be entitled to terminate this and performance shall be resumed as soon as practicable after such event may come to an end of cease to exist.
- (c) That no penalty shall be levied on the Bidder in case of force majeure event.
- (d) That if the performance in whole or part of any obligation under this contract is prevented or delayed because of any such event for a period exceeding 03 days organisation at its option may terminate the contract.
- (e) Provided also that if the contract is terminated under this clause, the department shall be at liberty to take from the Bidder at a price to be fixed by the department, which shall be final, all undamaged and acceptable materials, assets, services in possession of the selected Bidder at the time of such termination of such portions thereof as the department may deem fit, if mutually agreeable between the Parties.
- (f) For the purposes of this Contract, "Force Majeure" shall not include: Any event which is caused by the negligence or intentional action of a Party, Insufficiency of funds or inability to make any payment required hereunder
- (g) Measures to be taken:
- A Party affected by an event of Force Majeure shall continue to perform its obligations under the Contract as far as is reasonably practical and shall take all reasonable measures to minimize the consequences of any event of Force Majeure.
 - A Party affected by an event of Force Majeure shall notify the other Party of such event as soon as possible, and in any case not later than 03 days following the occurrence of such event, providing evidence of the nature and cause of such event, and shall similarly give written notice of the restoration of normal conditions as soon as possible.
- (h) During the period of their inability to perform the Services as a result of an event of Force Majeure, the Bidder, upon instructions by the department, shall either:-
- Demobilize; or
 - Continue with the Services to the extent possible, in which case they shall continue to be paid proportionately and on pro-rata basis, under the terms of this Contract.

- 182
- (i) In the case of disagreement between the Parties as to the existence or extent of Force Majeure, the matter shall be settled through Coordination Committee deliberation, to be constituted by the department.

DISPUTE REDRESSAL MECHANISM

- a) All the disputes, differences, controversies/differences of opinions, breaches and violation ("Dispute") arising out of, or in relation to the Agreement between parties shall be resolved by mutual discussions/reconciliations in good faith.
- b) At the first instance, the matter has to be taken into Coordination Committee, to be constituted by the Organisation, for resolving the same within 15 days.
- c) If the dispute, difference, controversies/differences of opinion, breaches and violation arising from or related to the Agreement is not resolved through processes defined above, then such questions, disputes or differences (except as to the matters, the decision to which is specifically provided under this Agreement shall be taken up with Senior Officers and solution may be arrived at.
- d) The party raising a dispute shall address to the other Party a notice requesting an amicable settlement of the dispute within seven (7) days of receipt of the notice.

RISK CLAUSE

- I. If a contractor after submission of the bid(s) and due acceptance of the same i.e. after award or work order fails to abide by the terms and conditions of the bid document and/or execute the delivery as per the prescribed schedule given or at any time repudiates the contract, **Commissioner, Coal Mines Provident Fund Organisation** shall have the right to forfeit the EMD, revoke the Performance Security deposited by the contractor and get the difference between the alternative arrangements and the contractor's bid value shall be recovered from him along with penalty @ 10% and other incidental charges as applicable. In case the **Commissioner, Coal Mines Provident Fund Organisation** is compelled to arrange the skilled & unskilled workers through alternative sources and if the cost is lower, no benefit on this account would be passed on to the contractor. Action shall also be taken to blacklist the contractor/firm from taking part in future contracts in Jharkhand and proceedings shall be initiated against him/his agency.
- II. In the event of surrender of contract by the contractor during the currency of the contract, the right of acceptance of surrender shall solely rest with the **Commissioner, Coal Mines Provident Fund Organisation**.
- III. Bids are not transferable. The successful bidder shall not further subcontract the work to any other contractor(s) under any circumstance. Violation of this term shall involve the same penalty as prescribed.

- 191
- IV. An Undertaking on Non-Judicial Stamp paper of Rs. 100/- (format enclosed at Annexure-II) duly signed by the bidder must be uploaded with the Bid Form and submitted physically to the office of the Commissioner, Coal Mines Provident Fund Organisation, Hirapur, Dhanbad.
 - V. The decision of the **Commissioner, Coal Mines Provident Fund Organisation** regarding approval of rates, samples and supply approved for different categories of skilled & unskilled workers shall be final and binding on bidder(s).
 - VI. The contractor shall safeguard the Government Property and in case of damage/loss, the same shall be recoverable from the contractor in any form as decided by the **Commissioner, Coal Mines Provident Fund Organisation**.
 - VII. The successful contractor shall keep a watch and ward on the skilled & unskilled workers supplied by the firm/company at his/her own cost and in case of any loss/damage caused by natural or unnatural incidents. Commissioner, Coal Mines Provident Fund Organisation shall not be responsible for the same. Besides, the department shall not be responsible for any casualty to the Worker of the contract working during the Organisation. The successful contractor shall make his/her/their own arrangements for insurance of the articles, etc. at his/her/their own cost and the Commissioner, Coal Mines Provident Fund Organisation shall not bear any liability. In case of any natural or un-natural incident/accident.
 - VIII. The purchase Committee may inspect the office of the bidding firms at any time before considering the offers of the bidders to check out the ability for providing skilled & unskilled workers.
 - IX. The contractor shall have to execute an Agreement with the organisation within 03 days of the receipt of award letter on a Non-Judicial Stamp Paper of Rs. 100/- duly attested by 1st Class Magistrate or Oath Commissioner. Contractor must inform the **Commissioner, Coal Mines Provident Fund Organisation** of any change in his/her/their address and mobile/landline phone numbers.
 - X. The contractor shall keep the **Commissioner, Coal Mines Provident Organisation** informed of any change in constitution of the firm/company etc, otherwise any communication sent at the address/phone given to the department shall be deemed to have received by the contractor. All communications shall be made in electronic form i.e. email, followed by postal correspondence.
 - XI. The **Commissioner, Coal Mines Provident Fund Organisation** reserves the right to allocate the work to the lowest evaluated bidder whose bid has been found to be responsive and who is eligible and qualified to perform the contract satisfactory as per the terms and conditions incorporated in the corresponding bidding documents.

180

JURISDICTION OF THE COURT

Any dispute arising out of non-fulfilment of any of the terms and conditions of the agreement will be subjected to the jurisdiction of the Jharkhand High Court, Ranchi only.

Technical Bid "Engagement of Service Provider/Agency/Contractor for supplying of Manpower – Skilled & Unskilled Worker" for Coal Mines Provident Fund Organisation.

DOCUMENTS MUST BE UPLOADED WITH TECHNICAL BID FOR EVALUATION OF THE SAME.

Sr. No.	Condition	Documentary Evidence (Self attested)	Status of documents Yes/No
1	The bidder should be a Company registered under Indian Companies Act, 1956/2023 or a Sole Proprietor/Partnership Firm registered under Indian Partnership Act, 1932 or Limited Liability Partnership Firm under Limited Liability Partnership Firm Act 2008. (Legal Entity).	Copy of Certificate of Registration/Incorporation.	
2	The Bidder should have minimum average annual turnover of related services during the last three years, ending 31 st March of the previous financial year, should be at least 30% (Thirty percent) of the estimated cost.	Copy of the audited Balance Sheet and Profit & Loss Statement of the company/firm/partnership (legal entity and Certificate from the Chartered Accountant clearly stating the turnover.	
3	The Bidder should have positive net worth of 03 last financial years.	Certificate from the Chartered Accountant clearly stating the net worth.	
4	1. The bidder must have at least three years' experience (ending month of March prior to the bid opening) of providing similar type of services to Central/State Govt./PSUs/Nationalized Banks/Reputed Organizations. Services rendered with list of such Central/State/PSUs/Nationalized Banks with during of service shall be furnished. 2. The bidder must have successfully executed/completed similar services over the last three years i.e. the current financial year and the last three financial years:- a) Three similar completed works costing not less than amount equal to 40% of Estimated Cost.	Copy of Work Order/Work Completion Certificate along with value/amount signed by a Competent Authority Or client for the work executed.	

178

	OR b) Two similar completed works costing not less than the amount equal to 50% of Estimated Cost. OR c) One similar completed work costing not less than the amount equal to 80% of Estimated Cost.		
5	The Bidder should have valid Income Tax returns for the last three assessment years and the Bidder (not individual) should have PAN Card and GST Registration.	Documentary proof of Income Tax returns for the last three assessment years.	
6	Bidder (not individual) should have a PAN Card and GST Registration.	Copy of PAN card & Copy of GST registration number of the legal entity.	
7	The Bidder should not have been blacklisted or debarred by any Central Govt./State Govt./PSU/Autonomous Bodies in India due to poor performance at the time of submission of the Bid.	Undertaking/Declaration by the Bidder as per format given in the bid document. Annexure-II	
8	The bidder must have capabilities to provide sufficient skilled & unskilled workers	Labour license	
9	The registered office or one of the branch office of manpower service provider should be located in Jharkhand and no affidavit stating establishment of a registered office in Jharkhand after work is allotted in lieu of registered office in Jharkhand will be considered for suitability for selection.	GST Certificate/ Labour Certificate	
10	Bank Account Details	Copy of Cheque/pass book	
11	Authority to seek references from the bidder's bankers	Undertaking on letter head	
12	Information regarding any litigation, current or during the last five years, in which the bidder is involved, the parties concerned, and disputed amount	Detailed note on letter head	
13	Evidence of adequacy of working capital for this contract (access to line(s)) of credit and availability of other financial resources).	Bank Solvency certificate	
14	No consortium/sub-contracting shall be allowed for bidding.	Undertaking	

177

* The EMD and MSE Certificate must be submitted in physical form as per items of bid documents.

All the above mentioned self-attested documents must be scanned and uploaded electronically (online) on GeM portal for consideration in technical evaluation of bid.

Signature of Bidder
(Name and Address of the Bidder with Mobile No. and Email Address)

UNDERTAKING

(Non Judicial Stamp Paper of Rs. 100/-)

To,

The Commissioner,
Coal Mines Provident Fund Organisation,
Dhanbad (Jharkhand)
.....

1. I/We, the undersigned, certify the I/We have gone through the terms & conditions as given in the Bid Form and hereby undertake to comply with the same. I/We shall abide by the rates quoted in the Financial Bid.
2. The article supplied by me/us would be of the best quality and kind as per requirement of the organisation. The decision of the **Commissioner, Coal Mines Provident Fund Organisation** (hereinafter called the said officer) as regard the quality and kind of articles shall be final and binding upon me/us.
4. Earnest Money Deposited by me/us in the form of Fixed Deposit Receipt/Demand Draft/Bankers Cheque/Bank Guarantee from a commercial bank in favour of **Commissioner, Coal Mines Provident Fund Organisation, Dhanbad** payable at Dhanbad, Jharkhand and can be retained according to the defined terms & conditions of the Bid.
5. The said officer deems it necessary to change articles(s) supplied by me/us being found to be defective or of inferior quality it shall be replaced by me/us in time at my/our own cost to prevent inconvenience.
6. I/We hereby undertake to supply the skilled & unskilled workers in accordance with the work award order.
7. The said officer shall not be bound to take all or any of the article as enumerated in the quoted rate on GeM.
8. I/We hereby declare that our firm/agency is not black listed by any government/authority/department and in case of non-disclosure by us, suitable legal action may be taken against our legal entity.
9. I/We hereby declare about the veracity of all the facts given in the bid.

- 125
10. All Terms & Conditions as mentioned in bid document are acceptable to Me/Us.
 11. I/We state herein the rates quoted by me/us are as per the norms prescribed by Labour Department, from time to time.
 12. I/We hereby undertake to abide by point 14 of General Terms & Conditions regarding business relationship.
 13. I/We hereby undertake that I/We have not quoted rates lower than this bid in any other Government organisation/department /Government Undertaking.

Signature of Bidder
(Name and Address of the Bidder with Mobile No. and Email Address)

174

Estimated Budget for two years contract

Payment calculation chart in respect of Contract Workers wages as per CMPFO, for two years contract period (01.02.2025 to 31.01.2027)																	
Sl NO	Post	Cat	Nos. of Contr act Work-ers	Working days per month	No. of Months in two years	total working days in two years as per Colmn III contract workers	Minimum wages as per revised VDA w.e.f. 01.10.24	Actual Wages for two years period (VI X VII)	EPF Calculation @13% of Rs. 15000/- as per Ceiling Limit Fixed by EPFO	EPF amount for two years of the contract workers (colmn III x 24 x1950)	ESIC @3.25% (Colmn VIII x 3.25%)	Bonus@8.3 3% of Rs. 7000/- as per Ceiling Limit fixed by Ministry of law and Justice (*)	TOTAL Amount of contrat worker for 24 months (VIII+X+XI)	SERVICE CHARGE@3.8 5% (XII x 3.85%)/ 1.18 as approved in contract	GROSS BILLING AMOUNT (XII + XIII)	GST @18% (XIV x 18%)	Gross amount required (XIV+XV)
	I	II	III	IV	V	VI	VII	VIII	IX	X	XI		XII	XIII	XIV	XV	
1	Electrician	Skilled	7	26	24	4368	868	3791424	1950.00	327600.00	123221	0	4242245	138412.24	4380658	788518	XVI
2	Cook	Skilled	1	26	24	624	868	541632	1950.00	46800.00	17603	0	606035	19773.18	625808	112645	738454
3	LMV Driver	Skilled	3	26	24	1872	868	1624896	1950.00	140400.00	52809	0	1818105	59319.53	1877425	337936	2215361
4	Plumber	Skilled	1	26	24	624	868	541632	1950.00	46800.00	17603	0	606035	19773.18	625808	112645	738454
5	Carpenter	Skilled	1	26	24	624	868	541632	1950.00	46800.00	17603	0	606035	19773.18	625808	112645	738454
6	Mason	Skilled	1	26	24	624	868	541632	1950.00	46800.00	17603	0	606035	19773.18	625808	112645	738454
7	Sweeper/ Cleaner	Un-skilled	69	26	24	43056	655	28201680	1950.00	3229200.00	916555	965614	33313048	1086908.78	34399957	6191992	40591949
Total			83					35784528	13650.00	3884400.00	1162997	965614	41797539	1363733.26	43161272	7769029	50930301
1	Estimated actual Wages of Contract workers for 2 years																
2	Estimated EPF Amt @13% upto 15000.00 (0.5% Adm Charge & 0.505 EDLI incl)																
3	ESIC Amt@3.25%																
4	Service Charges @3.850% of gross wages (Excluding GST)																
5	Bonus @8.33%																
5	GST Amt. @18%																
6	Estimated Budget for two year contract period (01.02.2025 to 31.01.2027) 50930300.98																

(*) As per the amendment on the Payment of Bonus Bill passed in 2015, if the gross earning of the employee is below Rs. 21,000, employers are liable to pay bonuses. The bonus will be calculated as follows:

If salary is equal to or less than Rs. 7,000, then the bonus will be calculated on the actual amount by using the formula: **Bonus= Salary x 8.33 / 100**

If salary is more than Rs. 7,000, then the bonus will be calculated on Rs. 7,000 by using the formula: **Bonus= 7,000 x 8.33 /100**

Contract Start Date : 01.02.2025

Contract End Date : 31.01.2027

Ser No.	Services	Qty.	Maximum Number of Service days in a month	Estimated cost of wages* for a period of 24 months	Wages as per existing Minimum Wages fixed by the Central Government as per Minimum Wages, Act, 1948 as revised from time to time (plus applicable ESI, PF, Admin Charges and GST)
1.	Human Resources Outsourcing Service Billing Cycle : 30 days Category Name : Human Resource Outsourcing Service Experience (in years) : 3 to 7 years Qualifications : ITI Pass or equivalent Number of Working Days in a week : 6 days Category of Service : Electrician (Skilled)	07	26	Rs.51,69,176/-	(a) Minimum daily wages (INR) exclusive of GST : 868 (b) EDLI (INR per day @0.5%) : 4.34 (c) EPF Admn charge (INR per day@0.50%) : 4.34 (d) ESIC (INR per day @3.25%) : 28.21 (e) PF (INR per day @12%) : 104.16 (g) Nos. of Working days in a month : 26 (h) Bonus : Not applicable
2.	Human Resources Outsourcing Service Billing Cycle : 30 days Category Name : Human Resource Outsourcing Service Experience (in years) : 3 to 7 years Qualifications : Not required (experience in cooking) Number of Working Days in a week : 6 days Category of Service : Cook (Skilled)	01	26	Rs.7,38,454 /-	(a) Minimum daily wages (INR) exclusive of GST : 868 (b) EDLI (INR per day @0.5%) : 4.34 (c) EPF Admn charge (INR per day@0.50%) : 4.34 (d) ESIC (INR per day @3.25%) : 28.21 (e) PF (INR per day @12%) : 104.16 (g) Nos. of Working days in a month : 26 (h) Bonus : Not applicable
3.	Human Resources Outsourcing Service Billing Cycle : 30 days Category Name : Human Resource Outsourcing Service Experience (in years) : 3 to 7 years Qualifications : ITI Pass or equivalent Number of Working Days in Week : 6 days Category of Service : Plumber (Skilled)	01	26	Rs.7,38,454 /-	(a) Minimum daily wages (INR) exclusive of GST : 868 (b) EDLI (INR per day @0.5%) : 4.34 (c) EPF Admn charge (INR per day@0.50%) : 4.34 (d) ESIC (INR per day @3.25%) : 28.21 (e) PF (INR per day @12%) : 104.16 (g) Nos. of Working days in a month : 26 (h) Bonus : Not applicable

173

4.	Human Resources Outsourcing Service Billing Cycle : 30 days Category Name : Human Resource Outsourcing Service Experience (in years) : 3 to 7 years Qualifications : Secondary with valid Driving Licence Number of Working Days in Week : 6 days Category of Service : Driver LMV (Skilled)	03	26	Rs. 22,15,361/-	(a) Minimum daily wages (INR) exclusive of GST : 868 (b) EDLI (INR per day @0.5%) : 4.34 (c) EPF Admn charge (INR per day@0.50%) : 4.34 (d) ESIC (INR per day @3.25%) : 28.21 (e) PF (INR per day @12%) : 104.16 (g) Nos. of Working days in a month : 26 (h) Bonus : Not applicable
5.	Human Resources Outsourcing Service Billing Cycle : 30 days Category Name : Human Resource Outsourcing Service Experience (in years) : 3 to 7 years Qualifications : ITI Pass or equivalent Number of Working Days in Week : 6 days Category of Service : Carpenter (Skilled)	01	26	Rs. 7,38,454/-	(a) Minimum daily wages (INR) exclusive of GST : 868 (b) EDLI (INR per day @0.5%) : 4.34 (c) EPF Admn charge (INR per day@0.50%) : 4.34 (d) ESIC (INR per day @3.25%) : 28.21 (e) PF (INR per day @12%) : 104.16 (g) Nos. of Working days in a month : 26 (h) Bonus : Not applicable
6.	Human Resources Outsourcing Service Billing Cycle : 30 days Category Name : Human Resource Outsourcing Service Experience (in years) : 3 to 7 years Qualifications : ITI Pass or equivalent Number of Working Days in Week : 6 days Category of Service : Mason (Skilled)	01	26	Rs. 7,38,454/-	(a) Minimum daily wages (INR) exclusive of GST : 868 (b) EDLI (INR per day @0.5%) : 4.34 (c) EPF Admn charge (INR per day@0.50%) : 4.34 (d) ESIC (INR per day @3.25%) : 28.21 (e) PF (INR per day @12%) : 104.16 (g) Nos. of Working days in a month : 26 (h) Bonus : Not applicable
7.	Human Resources Outsourcing Service Billing Cycle : 30 days Category Name : Human Resource Outsourcing Service Experience (in years) : 0-3 years Qualifications : Not required Number of Working Days in Week : 5 days Category of Service : Sweeper/Cleaning Staff (Unskilled)	69	26	Rs. 4,05,91,949/-	(a) Minimum daily wages (INR) exclusive of GST : 655 (b) EDLI (INR per day @0.5%) : 3.28 (c) EPF Admn charge (INR per day@0.50%) : 3.28 (d) ESIC (INR per day @3.25%) : 21.29 (e) PF (INR per day @12%) : 78.60 (g) Nos. of Working days in a month : 26 (h) Bonus (INR per days @8.33% - 54.56
Total				83	Rs. 5,09,30,301/-



256



सामाजिक सुरक्षा संगठन
Social Security Organisation

कोयला खान भविष्य निधि संगठन
COAL MINES PROVIDENT FUND ORGANISATION
(भारत सरकार कोयला मंत्रालय का एक सांविधिक निकाय)
(A Statutory Organization under Ministry of Coal, Government of India)

आयुक्त का कार्यालय
OFFICE OF THE COMMISSIONER

पुलिस लाईन/POLICE LINE,
धनबाद/DHANBAD
पिन /PIN-826014
(झारखण्ड)/(JHARKHAND)
फोन नं०/Phone No.- 0326-
2202114
email :
commissioner@cmpfo.gov.in
Website:- www.cmpfo.gov.in

CMPFO-27.0011.0/19/2024-General/122

Dated : 25th March, 2025

Sanction Order

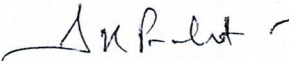
(Engagement of Service Provider/Agency/Contractor for hiring of Manpower- Skilled & Unskilled workers)

Coal Mines Provident Fund Commissioner is pleased to award the contract for engagement of Service Provider for hiring of Manpower – Skilled & Unskilled workers in CMPFO against Bid No. GEM/2024/B/5732906 dated 20.12.2024 under following descriptions:

Name of Firm	M/s Urmila Computer
Total No of workers to be hired	83
Contract Period	02 years (01.04.2025 to 31.03.2027)
Total Contract Amount	Rs. 5,35,52,084.80
Performance Security Deposit	Rs. 26,77,604.00

2. Performance Security Deposit is to be submitted within 03 working days from the date of receipt of letter of acceptance in the form of a Demand Draft, Fixed Deposit Receipt, Bankers Cheque or Bank Guarantee from any of the Commercial Banks in favour of Commissioner, Coal Mines Provident Fund Organization, Dhanbad as per condition of bid.

3. All other terms and conditions will remain same as per bid.


(S K Pandit)

Assistant Commissioner

Bid Document/ बिड दस्तावेज़

Bid Details/बिड विवरण

Bid End Date/Time/बिड बंद होने की तारीख/समय	10-01-2025 16:00:00
Bid Opening Date/Time/बिड खुलने की तारीख/समय	10-01-2025 16:30:00
Bid Offer Validity (From End Date)/बिड पेशकश वैधता (बंद होने की तारीख से)	180 (Days)
Ministry/State Name/मंत्रालय/राज्य का नाम	Ministry Of Coal
Department Name/विभाग का नाम	Materials Management
Organisation Name/संगठन का नाम	Coal Mines Provident Fund Organisation (cmpfo)
Office Name/कार्यालय का नाम	Headquarters Office, Dhanbad
Item Category/मद केटगरी	Manpower Outsourcing Services - Minimum wage - Unskilled; Not Required; Others , Manpower Outsourcing Services - Minimum wage - Skilled; 10TH OR ITI; Others , Manpower Outsourcing Services - Minimum wage - Skilled; Secondary School; Others , Manpower Outsourcing Services - Minimum wage - Skilled; UNDER MATRICULATE; Others , Manpower Outsourcing Services - Minimum wage - Skilled; ITI; Others , Manpower Outsourcing Services - Minimum wage - Skilled; 10TH; Others
Contract Period/अनुबंध अवधि	2 Year(s)
Minimum Average Annual Turnover of the bidder (For 3 Years)/बिडर का न्यूनतम औसत वार्षिक टर्नओवर (3 वर्षों का)	153 Lakh (s)
Years of Past Experience Required for same/similar service/उन्हीं/समान सेवाओं के लिए अपेक्षित विगत अनुभव के वर्ष	3 Year (s)
Past Experience of Similar Services required/इसी तरह की सेवाओं का पिछला आवश्यक अनुभव है	Yes
MSE Exemption for Years of Experience and Turnover/ अनुभव के वर्षों से एमएसई छूट	No
Startup Exemption for Years of Experience and Turnover/ अनुभव के वर्षों से स्टार्टअप छूट	No

214

Bid Details/बिड विवरण

Document required from seller/विक्रेता से मांगे गए दस्तावेज	Experience Criteria, Bidder Turnover, Certificate (Requested in ATC) *In case any bidder is seeking exemption from Experience / Turnover Criteria, the supporting documents to prove his eligibility for exemption must be uploaded for evaluation by the buyer
Do you want to show documents uploaded by bidders to all bidders participated in bid?/	Yes
Bid to RA enabled/बिड से रिवर्स नीलामी सक्रिय किया	No
Type of Bid/बिड का प्रकार	Two Packet Bid
Time allowed for Technical Clarifications during technical evaluation/तकनीकी मूल्यांकन के दौरान तकनीकी स्पष्टीकरण हेतु अनुमत समय	2 Days
Estimated Bid Value/अनुमानित बिड मूल्य	50930302
Evaluation Method/मूल्यांकन पद्धति	Total value wise evaluation
Arbitration Clause	No
Mediation Clause	No

EMD Detail/ईएमडी विवरण

Advisory Bank/एडवाइजरी बैंक	State Bank of India
EMD Amount/ईएमडी राशि	1509000

ePBG Detail/ईपीबीजी विवरण

Advisory Bank/एडवाइजरी बैंक	State Bank of India
ePBG Percentage(%) / ईपीबीजी प्रतिशत (%)	5.00
Duration of ePBG required (Months) / ईपीबीजी की अपेक्षित अवधि (महीने).	26

- (a). EMD EXEMPTION: The bidder seeking EMD exemption, must submit the valid supporting document for the relevant category as per GeM GTC with the bid. Under MSE category, only manufacturers for goods and Service Providers for Services are eligible for exemption from EMD. Traders are excluded from the purview of this Policy./जेम की शर्तों के अनुसार ईएमडी छूट के इच्छुक बिडर को संबंधित कैटेगरी के लिए बिड के साथ वैध समर्थित दस्तावेज प्रस्तुत करने हैं। एमएसई कैटेगरी के अंतर्गत केवल वस्तुओं के लिए विनिर्माता तथा सेवाओं के लिए सेवा प्रदाता ईएमडी से छूट के पात्र हैं। व्यापारियों को इस नीति के दायरे से बाहर रखा गया है।
- (b). EMD & Performance security should be in favour of Beneficiary, wherever it is applicable./ईएमडी और संपादन जमानत राशि, जहां यह लागू होती है, लाभार्थी के पक्ष में होनी चाहिए।

Beneficiary/लाभार्थी :

213

Commissioner
Headquarters Office, Dhanbad, Materials Management, Coal Mines Provident Fund Organisation (CMPFO),
Ministry of Coal, Pin-826001
(Commissioner, Coal Mines Provident Fund Organisation, Dhanbad)

MII Compliance/एमआईआई अनुपालन

MII Compliance/एमआईआई अनुपालन

Yes

MSE Purchase Preference/एमएसई खरीद वरीयता

MSE Purchase Preference/एमएसई खरीद वरीयता

Yes

1. The minimum average annual financial turnover of the bidder during the last three years, ending on 31st March of the previous financial year, should be as indicated above in the bid document. Documentary evidence in the form of certified Audited Balance Sheets of relevant periods or a certificate from the Chartered Accountant / Cost Accountant indicating the turnover details for the relevant period shall be uploaded with the bid. In case the date of constitution / incorporation of the bidder is less than 3-year-old, the average turnover in respect of the completed financial years after the date of constitution shall be taken into account for this criteria.
2. Years of Past Experience required: The bidder must have experience for number of years as indicated above in bid document (ending month of March prior to the bid opening) of providing similar type of services to any Central / State Govt Organization / PSU. Copies of relevant contracts / orders to be uploaded along with bid in support of having provided services during each of the Financial year.
3. Purchase preference to Micro and Small Enterprises (MSEs): Purchase preference will be given to MSEs as defined in Public Procurement Policy for Micro and Small Enterprises (MSEs) Order, 2012 dated 23.03.2012 issued by Ministry of Micro, Small and Medium Enterprises and its subsequent Orders/Notifications issued by concerned Ministry. If the bidder wants to avail the Purchase preference for services, the bidder must be the Service provider of the offered service. Relevant documentary evidence in this regard shall be uploaded along with the bid in respect of the offered service. If L-1 is not an MSE and MSE Service Provider (s) has/have quoted price within L-1 + 15% of margin of purchase preference / price band as defined in the relevant policy, then 100% order quantity will be awarded to such MSE bidder subject to acceptance of L1 bid price. The buyers are advised to refer to the OM No.1 4 2021 PPD dated 18.05.2023 for compliance of Concurrent application of Public Procurement Policy for Micro and Small Enterprises Order, 2012 and Public Procurement (Preference to Make in India) Order, 2017. Benefits of MSE will be allowed only if the credentials of the service provider are validated online in GeM profile as well as validated and approved by the Buyer after evaluation of submitted documents.
4. Estimated Bid Value indicated above is being declared solely for the purpose of guidance on EMD amount and for determining the Eligibility Criteria related to Turn Over, Past Performance and Project / Past Experience etc. This has no relevance or bearing on the price to be quoted by the bidders and is also not going to have any impact on bid participation. Also this is not going to be used as a criteria in determining reasonableness of quoted prices which would be determined by the buyer based on its own assessment of reasonableness and based on competitive prices received in Bid / RA process.
5. Past Experience of Similar Services: The bidder must have successfully executed/completed similar Services over the last three years i.e. the current financial year and the last three financial years (ending month of March prior to the bid opening): -
 1. Three similar completed services costing not less than the amount equal to 40% (forty percent) of the estimated cost; or
 2. Two similar completed services costing not less than the amount equal to 50% (fifty percent) of the estimated cost; or
 3. One similar completed service costing not less than the amount equal to 80% (eighty percent) of the estimated cost.

Additional Qualification/Data Required/अतिरिक्त योग्यता /आवश्यक डेटा

The Bidder should have executed at least X No. projects with contract value not less than (Rs) yy for each contract of providing manpower services to Central/ State Government Departments/ Public Sector Undertakings/ Autonomous Bodies in last N financial years: Please refer bid document for engagement of service provider/agency/contractor for supplying of manpower-skilled & unskilled.

212

The Bidder should have executed at least X No. projects with supply of xx..no. of manpower in each contract of providing manpower services to Central/ State Government Departments/ Public Sector Undertakings/ Autonomous Bodies in last N financial years: Please refer bid document for engagement of service provider/agency/contractor for supplying of manpower-skilled & unskilled.

Geographic Presence: Office registration certificate: Please refer bid document for engagement of service provider/agency/contractor for supplying of manpower-skilled & unskilled.

Scope of work & Job description: 1734690391.pdf

Buyer to upload undertaking that Minimum Wages indicated by him during Bid Creation are as per applicable Minimum Wages Act: 1734690832.pdf

Manpower Outsourcing Services - Minimum Wage - Unskilled; Not Required; Others (69)

Technical Specifications/तकनीकी विशिष्टियाँ

Specification	Values
Core	
Skill Category	
Educational Qualification	Unskilled
Type of Function	Not Required
List of Profiles	Others
Specialization	Sweeper
Post Graduation	Not Required
Specialization for PG	Not Required
Experience	Not Applicable
State	0 to 3 Years
Zipcode	NA
District	NA
Addon(s)/एडऑन	NA
Additional Details/अतिरिक्त विवरण	
Title for Optional Allowances 1	0
Title for Optional Allowances 2	0
Title for Optional Allowances 3	0

Additional Specification Documents/अतिरिक्त विशिष्टि दस्तावेज़

Consignees/Reporting Officer/परेषिती/रिपोर्टिंग अधिकारी

211

S.No./क्र. सं.	Consignee Reporting/Officer/ परेषिती/रिपोटिंग अधिकारी	Address/पता	Number of Resources to be hired	Additional Requirement/अतिरिक्त आवश्यकता
1	Sagar Sanyal	826001, Office of the Commissioner, Coal Mines Provident Fund Organisation, Opp- Police Line, Hirapur	69	• Minimum daily wage (INR) exclusive of GST : 655 • Bonus (INR per day) : 54.56 • EDLI (INR per day) : 3.28 • EPF Admin Charge (INR per day) : 3.28 • Optional Allowances 1 (INR per day) : 0 • Optional Allowances 2 (INR per day) : 0 • Optional Allowances 3 (INR per day) : 0 • Estimated Number of Overtime Hours per Resource per Month : 0 • Remuneration per resource per hour for Overtime Hours (Including all applicable allowance etc & excluding GST) : 0 • ESI (INR per day) : 21.29 • Provident Fund (INR per day) : 78.6 • Number of working days in a month : 26 • Tenure/ Duration of Employment (in months) : 24

Manpower Outsourcing Services - Minimum Wage - Skilled; 10TH OR ITI; Others (7)

Technical Specifications/तकनीकी विशिष्टियाँ

Specification	Values
Core	
Skill Category	Skilled
Educational Qualification	10TH OR ITI

210

Specification	Values
Type of Function	
List of Profiles	Others
Specialization	Electrician
Post Graduation	Not Required
Specialization for PG	Not Required
Experience	Not Applicable
State	3 to 7 Years
Zipcode	NA
District	NA
Addon(s)/एडऑन	NA

Additional Details/अतिरिक्त विवरण

Title for Optional Allowances 1	0
Title for Optional Allowances 2	0
Title for Optional Allowances 3	0

Additional Specification Documents/अतिरिक्त विशिष्टि दस्तावेज़

Consignees/Reporting Officer/परेषिती/रिपोर्टिंग अधिकारी

S.No./क्र. सं.	Consignee Reporting/Officer/परेषिती/रिपोर्टिंग अधिकारी	Address/पता	Number of Resources to be hired	Additional Requirement/अतिरिक्त आवश्यकता
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20-9

S.No./क्र. सं.	Consignee Reporting/Officer/परेषिती/रिपोर्टिंग अधिकारी	Address/पता	Number of Resources to be hired	Additional Requirement/अतिरिक्त आवश्यकता
1	Sagar Sanyal	826001, Office of the Commissioner, Coal Mines Provident Fund Organisation, Opp- Police Line, Hirapur	7	• Minimum daily wage (INR) exclusive of GST : 868 • Bonus (INR per day) : 0 • EDLI (INR per day) : 4.34 • EPF Admin Charge (INR per day) : 4.34 • Optional Allowances 1 (INR per day) : 0 • Optional Allowances 2 (INR per day) : 0 • Optional Allowances 3 (INR per day) : 0 • Estimated Number of Overtime Hours per Resource per Month : 0 • Remuneration per resource per hour for Overtime Hours (Including all applicable allowance etc & excluding GST) : 0 • ESI (INR per day) : 28.21 • Provident Fund (INR per day) : 104.16 • Number of working days in a month : 26 • Tenure/ Duration of Employment (in months) : 24

Manpower Outsourcing Services - Minimum Wage - Skilled; Secondary School; Others (3)

Technical Specifications/तकनीकी विशिष्टियाँ

Specification	Values
Core	
Skill Category	Skilled
Educational Qualification	Secondary School

258

Specification	Values
Type of Function	
List of Profiles	Others
Specialization	Driver - LMV
Post Graduation	Not Required
Specialization for PG	Not Required
Experience	Not Applicable
State	3 to 7 Years
Zipcode	NA
District	NA
Addon(s)/एडऑन	NA
Additional Details/अतिरिक्त विवरण	
Title for Optional Allowances 1	0
Title for Optional Allowances 2	0
Title for Optional Allowances 3	0

Additional Specification Documents/अतिरिक्त विशिष्टि दस्तावेज़

Consignees/Reporting Officer/परेषिती/रिपोर्टिंग अधिकारी

S.No./क्र. सं.	Consignee Reporting/Officer/ परेषिती/रिपोर्टिंग अधिकारी	Address/पता	Number of Resources to be hired	Additional Requirement/अतिरिक्त आवश्यकता
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207

S.No./क्र. सं.	Consignee Reporting/Officer/ परेषिती/रिपोटिंग अधिकारी	Address/पता	Number of Resources to be hired	Additional Requirement/अतिरिक्त आवश्यकता
1	Sagar Sanyal	826001, Office of the Commissioner, Coal Mines Provident Fund Organisation, Opp- Police Line, Hirapur	3	• Minimum daily wage (INR) exclusive of GST : 868 • Bonus (INR per day) : 0 • EDLI (INR per day) : 4.34 • EPF Admin Charge (INR per day) : 4.34 • Optional Allowances 1 (INR per day) : 0 • Optional Allowances 2 (INR per day) : 0 • Optional Allowances 3 (INR per day) : 0 • Estimated Number of Overtime Hours per Resource per Month : 0 • Remuneration per resource per hour for Overtime Hours (Including all applicable allowance etc & excluding GST) : 0 • ESI (INR per day) : 28.21 • Provident Fund (INR per day) : 104.16 • Number of working days in a month : 26 • Tenure/ Duration of Employment (in months) : 24

Manpower Outsourcing Services - Minimum Wage - Skilled; UNDER MATRICULATE; Others (1)

Technical Specifications/तकनीकी विशिष्टियाँ

Specification	Values
Core	
Skill Category	Skilled
Educational Qualification	UNDER MATRICULATE

206

Specification	Values
Type of Function	Others
List of Profiles	Cook
Specialization	Not Required
Post Graduation	Not Required
Specialization for PG	Not Applicable
Experience	3 to 7 Years
State	NA
Zipcode	NA
District	NA
Addon(s)/एडऑन	
Additional Details/अतिरिक्त विवरण	
Title for Optional Allowances 1	0
Title for Optional Allowances 2	0
Title for Optional Allowances 3	0

Additional Specification Documents/अतिरिक्त विशिष्ट दस्तावेज़

Consignees/Reporting Officer/परेषिती/रिपोर्टिंग अधिकारी

S.No./क्र. सं.	Consignee Reporting/Officer/ परेषिती/रिपोर्टिंग अधिकारी	Address/पता	Number of Resources to be hired	Additional Requirement/अतिरिक्त आवश्यकता
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205

S.No./क्र. सं.	Consignee Reporting/Officer/ परेषिती/रिपोर्टिंग अधिकारी	Address/पता	Number of Resources to be hired	Additional Requirement/अतिरिक्त आवश्यकता
1	Sagar Sanyal	826001, Office of the Commissioner, Coal Mines Provident Fund Organisation, Opp- Police Line, Hirapur	1	- Minimum daily wage (INR) exclusive of GST : 868 - Bonus (INR per day) : 0 - EDLI (INR per day) : 4.34 - EPF Admin Charge (INR per day) : 4.34 - Optional Allowances 1 (INR per day) : 0 - Optional Allowances 2 (INR per day) : 0 - Optional Allowances 3 (INR per day) : 0 - Estimated Number of Overtime Hours per Resource per Month : 0 - Remuneration per resource per hour for Overtime Hours (Including all applicable allowance etc & excluding GST) : 0 - ESI (INR per day) : 28.21 - Provident Fund (INR per day) : 104.16 - Number of working days in a month : 26 - Tenure/ Duration of Employment (in months) : 24

Manpower Outsourcing Services - Minimum Wage - Skilled; ITI; Others (1)

Technical Specifications/तकनीकी विशिष्टियाँ

Specification	Values
Core	
Skill Category	Skilled
Educational Qualification	ITI
Type of Function	Others

204

Specification	Values
List of Profiles	Plumber
Specialization	Not Required
Post Graduation	Not Required
Specialization for PG	Not Applicable
Experience	3 to 7 Years
State	NA
Zipcode	NA
District	NA
Addon(s)/एडऑन	
Additional Details/अतिरिक्त विवरण	
Title for Optional Allowances 1	0
Title for Optional Allowances 2	0
Title for Optional Allowances 3	0
Designation	

Additional Specification Documents/अतिरिक्त विशिष्टि दस्तावेज़

Consignees/Reporting Officer/परेषिती/रिपोर्टिंग अधिकारी

S.No./क्र. सं.	Consignee Reporting/Officer/ परेषिती/रिपोर्टिंग अधिकारी	Address/पता	Number of Resources to be hired	Additional Requirement/अतिरिक्त आवश्यकता
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203

S.No./क्र. सं.	Consignee Reporting/Officer/ परेषिती/रिपोर्टिंग अधिकारी	Address/पता	Number of Resources to be hired	Additional Requirement/अतिरिक्त आवश्यकता
1	Sagar Sanyal	826001, Office of the Commissioner, Coal Mines Provident Fund Organisation, Opp- Police Line, Hirapur	1	- Minimum daily wage (INR) exclusive of GST : 868 - Bonus (INR per day) : 0 - EDLI (INR per day) : 4.34 - EPF Admin Charge (INR per day) : 4.34 - Optional Allowances 1 (INR per day) : 0 - Optional Allowances 2 (INR per day) : 0 - Optional Allowances 3 (INR per day) : 0 - Estimated Number of Overtime Hours per Resource per Month : 0 - Remuneration per resource per hour for Overtime Hours (Including all applicable allowance etc & excluding GST) : 0 - ESI (INR per day) : 28.21 - Provident Fund (INR per day) : 104.16 - Number of working days in a month : 26 - Tenure/ Duration of Employment (in months) : 24

Manpower Outsourcing Services - Minimum Wage - Skilled; 10TH; Others (1)

Technical Specifications/तकनीकी विशिष्टियाँ

Specification	Values
Core	
Skill Category	Skilled
Educational Qualification	10TH
Type of Function	Others

202

Specification	Values
List of Profiles	Carpenter
Specialization	Not Required
Post Graduation	Not Required
Specialization for PG	Not Applicable
Experience	3 to 7 Years
State	NA
Zipcode	NA
District	NA
Addon(s)/एडऑन	
Additional Details/अतिरिक्त विवरण	
Title for Optional Allowances 1	0
Title for Optional Allowances 2	0
Title for Optional Allowances 3	0

Additional Specification Documents/अतिरिक्त विशिष्टि दस्तावेज़

Consignees/Reporting Officer/परिषिती/रिपोर्टिंग अधिकारी

S.No./क्र. सं.	Consignee Reporting/Officer/ परिषिती/रिपोर्टिंग अधिकारी	Address/पता	Number of Resources to be hired	Additional Requirement/अतिरिक्त आवश्यकता
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201

S.No./क्र. सं.	Consignee Reporting/Officer/ परेषिती/रिपोर्टिंग अधिकारी	Address/पता	Number of Resources to be hired	Additional Requirement/अतिरिक्त आवश्यकता
1	Sagar Sanyal	826001, Office of the Commissioner, Coal Mines Provident Fund Organisation, Opp- Police Line, Hirapur	1	- Minimum daily wage (INR) exclusive of GST : 868 - Bonus (INR per day) : 0 - EDLI (INR per day) : 4.34 - EPF Admin Charge (INR per day) : 4.34 - Optional Allowances 1 (INR per day) : 0 - Optional Allowances 2 (INR per day) : 0 - Optional Allowances 3 (INR per day) : 0 - Estimated Number of Overtime Hours per Resource per Month : 0 - Remuneration per resource per hour for Overtime Hours (Including all applicable allowance etc & excluding GST) : 0 - ESI (INR per day) : 28.21 - Provident Fund (INR per day) : 104.16 - Number of working days in a month : 26 - Tenure/ Duration of Employment (in months) : 24

Manpower Outsourcing Services - Minimum Wage - Skilled; 10TH; Others (1)

Technical Specifications/तकनीकी विशिष्टियाँ

Specification	Values
Core	
Skill Category	Skilled
Educational Qualification	10TH
Type of Function	Others

200

Specification	Values
List of Profiles	Mason
Specialization	Not Required
Post Graduation	Not Required
Specialization for PG	Not Applicable
Experience	3 to 7 Years
State	NA
Zipcode	NA
District	NA
Addon(s)/एडऑन	
Additional Details/अतिरिक्त विवरण	
Title for Optional Allowances 1	0
Title for Optional Allowances 2	0
Title for Optional Allowances 3	0

Additional Specification Documents/अतिरिक्त विशिष्टि दस्तावेज़

Consignees/Reporting Officer/परेषिती/रिपोर्टिंग अधिकारी

S.No./क्र. सं.	Consignee Reporting/Officer/ परेषिती/रिपोर्टिंग अधिकारी	Address/पता	Number of Resources to be hired	Additional Requirement/अतिरिक्त आवश्यकता
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199

S.No./क्र. सं.	Consignee Reporting/Officer/ परेषिती/रिपोर्टिंग अधिकारी	Address/पता	Number of Resources to be hired	Additional Requirement/अतिरिक्त आवश्यकता
1	Sagar Sanyal	826001, Office of the Commissioner, Coal Mines Provident Fund Organisation, Opp- Police Line, Hirapur	1	- Minimum daily wage (INR) exclusive of GST : 868 - Bonus (INR per day) : 0 - EDLI (INR per day) : 4.34 - EPF Admin Charge (INR per day) : 4.34 - Optional Allowances 1 (INR per day) : 0 - Optional Allowances 2 (INR per day) : 0 - Optional Allowances 3 (INR per day) : 0 - Estimated Number of Overtime Hours per Resource per Month : 0 - Remuneration per resource per hour for Overtime Hours (Including all applicable allowance etc & excluding GST) : 0 - ESI (INR per day) : 28.21 - Provident Fund (INR per day) : 104.16 - Number of working days in a month : 26 - Tenure/ Duration of Employment (in months) : 24

Buyer Added Bid Specific Terms and Conditions/क्रता द्वारा जोड़ी गई बिड की विशेष शर्तें

1. Generic

OPTION CLAUSE: The buyer can increase or decrease the contract quantity or contract duration up to 25 percent at the time of issue of the contract. However, once the contract is issued, contract quantity or contract duration can only be increased up to 25 percent. Bidders are bound to accept the revised quantity or duration

2. Payment

198

PAYMENT OF SALARIES AND WAGES: Service Provider is required to pay Salaries / wages of contracted staff deployed at buyer location first i.e. on their own and then claim payment from Buyer alongwith all statutory documents like, PF, ESIC etc. as well as the bank statement of payment done to staff.

3. Certificates

Bidder's offer is liable to be rejected if they don't upload any of the certificates / documents sought in the Bid document, ATC and Corrigendum if any.

4. Service & Support

AVAILABILITY OF OFFICE OF SERVICE PROVIDER: An office of the Service Provider must be located in the state of Consignee. **DOCUMENTARY EVIDENCE TO BE SUBMITTED.**

5. Past Project Experience

Proof for Past Experience and Project Experience clause: For fulfilling the experience criteria any one of the following documents may be considered as valid proof for meeting the experience criteria: a. Contract copy along with Invoice(s) with self-certification by the bidder that service/supplies against the invoices have been executed. b. Execution certificate by client with contract value. c. Any other document in support of contract execution like Third Party Inspection release note, etc. **Proof for Past Experience and Project Experience clause:** For fulfilling the experience criteria any one of the following documents may be considered as valid proof for meeting the experience criteria: a. Contract copy along with Invoice(s) with self-certification by the bidder that service/supplies against the invoices have been executed. b. Execution certificate by client with contract value. c. Any other document in support of contract execution like Third Party Inspection release note, etc.

Disclaimer/अस्वीकरण

The additional terms and conditions have been incorporated by the Buyer after approval of the Competent Authority in Buyer Organization, whereby Buyer organization is solely responsible for the impact of these clauses on the bidding process, its outcome, and consequences thereof including any eccentricity / restriction arising in the bidding process due to these ATCs and due to modification of technical specifications and / or terms and conditions governing the bid. If any clause(s) is / are incorporated by the Buyer regarding following, the bid and resultant contracts shall be treated as null and void and such bids may be cancelled by GeM at any stage of bidding process without any notice:-

1. Definition of Class I and Class II suppliers in the bid not in line with the extant Order / Office Memorandum issued by DPIIT in this regard.
2. Seeking EMD submission from bidder(s), including via Additional Terms & Conditions, in contravention to exemption provided to such sellers under GeM GTC.
3. Publishing Custom / BOQ bids for items for which regular GeM categories are available without any Category item bunched with it.
4. Creating BoQ bid for single item.
5. Mentioning specific Brand or Make or Model or Manufacturer or Dealer name.
6. Mandating submission of documents in physical form as a pre-requisite to qualify bidders.
7. Floating / creation of work contracts as Custom Bids in Services.
8. Seeking sample with bid or approval of samples during bid evaluation process. (However, in bids for attached categories, trials are allowed as per approved procurement policy of the buyer nodal Ministries)
9. Mandating foreign / international certifications even in case of existence of Indian Standards without specifying equivalent Indian Certification / standards.
10. Seeking experience from specific organization / department / institute only or from foreign / export experience.
11. Creating bid for items from irrelevant categories.
12. Incorporating any clause against the MSME policy and Preference to Make in India Policy.
13. Reference of conditions published on any external site or reference to external documents/clauses.
14. Asking for any Tender fee / Bid Participation fee / Auction fee in case of Bids / Forward Auction, as the

197
case may be.

15. Any ATC clause in contravention with GeM GTC Clause 4 (xiii)(h) will be invalid. In case of multiple L1 bidders against a service bid, the buyer shall place the Contract by selection of a bidder amongst the L-1 bidders through a Random Algorithm executed by GeM system.

Further, if any seller has any objection/grievance against these additional clauses or otherwise on any aspect of this bid, they can raise their representation against the same by using the Representation window provided in the bid details field in Seller dashboard after logging in as a seller within 4 days of bid publication on GeM. Buyer is duty bound to reply to all such representations and would not be allowed to open bids if he fails to reply to such representations.

This Bid is governed by the General Terms and Conditions/सामान्य नियम और शर्तें, conditions stipulated in Bid and Service Level Agreement specific to this Service as provided in the Marketplace. However in case if any condition specified in General Terms and Conditions/सामान्य नियम और शर्तें is contradicted by the conditions stipulated in Service Level Agreement, then it will over ride the conditions in the General Terms and Conditions.

In terms of GeM GTC clause 26 regarding Restrictions on procurement from a bidder of a country which shares a land border with India, any bidder from a country which shares a land border with India will be eligible to bid in this tender only if the bidder is registered with the Competent Authority. While participating in bid, Bidder has to undertake compliance of this and any false declaration and non-compliance of this would be a ground for immediate termination of the contract and further legal action in accordance with the laws. जेम की सामान्य शर्तों के खंड 26 के संदर्भ में भारत के साथ भूमि सीमा साझा करने वाले देश का कोई भी बिडर इस निविदा में बिड देने के लिए तभी पात्र होगा पर प्रतिबंध के संबंध में भारत के साथ भूमि सीमा साझा करने वाले देश का कोई भी बिडर इस निविदा में बिड देने के लिए तभी पात्र होगा जब वह बिड देने वाला सक्षम प्राधिकारी के पास पंजीकृत हो। बिड में भाग लेते समय बिडर को इसका अनुपालन करना होगा और कोई भी गलत घोषणा किए जाने व इसका अनुपालन न करने पर अनुबंध को तत्काल समाप्त करने और कानून के अनुसार आगे की कानूनी कार्रवाई का आधार होगा।

---Thank You/धन्यवाद---