

Achievements of CMPFO during last one year (June 2016 - May 2017)

- 1. PF account number was replaced by Aadhaar Number, which is first of its kind in the country. The Hon'ble Minister appreciated the step on twitter.**
- 2. Aadhaar Number to the extent of 97.53% seeded with PF database.**
- 3. The rate of interest of CMPF subscribers was approved for enhancement by the Board of Trustees @ 8.7% from 8.5% owing to efficient fund management, which is the highest amongst all social security organisations. Interest rate went down to 8.65% from 8.8% during the same year in EPFO.**
- 4. Cent percent online Payment of PF/Pension was introduced in place of payment through cheque.**
- 5. All PF and Pension claims are settled on the date of retirement under Mission Biswas.**
- 6. Automatic settlement of Spouse pension (Widow/Widower) was introduced.**
- 7. Employee and Employer's web portal was designed and hoisted in CMPFO Website for online receipt of contribution and payment, online registration of employers, handling of e-grievances, generation of e-passbook, ledger balance, claims status etc.**
- 8. CMPFO mobile App was launched for above e-services on the direction of Hon'ble Minister.**
- 9. Grievance cases numbering 3994 were resolved including 1826 backlog grievance cases.**
- 10. All offices of CMPFO were connected to data centre through LAN/WAN.**
- 11. Self-Certified life certificate was introduced.**
- 12. Promoting Digital India initiative, mass awareness camps were organised for biometric life certificate of pensioners by tying up CMPFO with JeevanPraman and UIDAI and nearly 2.34 lac pensioners were covered to make the life of the old/ailing pensioners easy. CMPFO now saves Rs. 1 Cr per month by crediting pension directly under DBT Scheme.**
- 13. Complex claim forms were simplified by SAHAJ Forms.**
- 14. Comprehensive amendment of CMPF Act and Schemes, pending since inception, were proposed to be amended and got approved in Board of Trustees for ease of doing business and providing better service to the members by adoption of e-governance.**
- 15. Pending DPCs for years together, creating frustration and resentment amongst the employees, were held to clear promotion and MACP of hundreds of employees.**
- 16. Cadre review pending since 1982 was got approved and implemented by downsizing the manpower by 22% without involving any additional financial burden. The number of Regional Offices was reduced to 15 from the existing 24.**

